



UTAH HEALTH & HUMAN SERVICES CONSOLIDATION

Better Health Outcomes for Utahns

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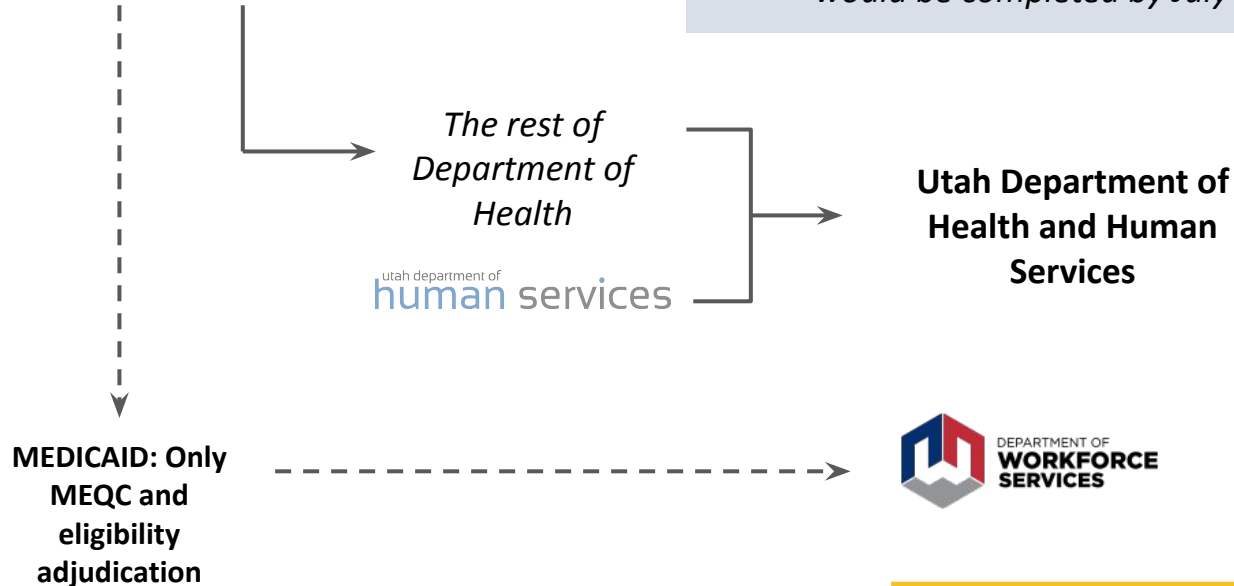
utah department of
human services

UTAH DEPARTMENT OF
HEALTH

PROPOSED SOCIAL SERVICES AGENCY REALIGNMENT



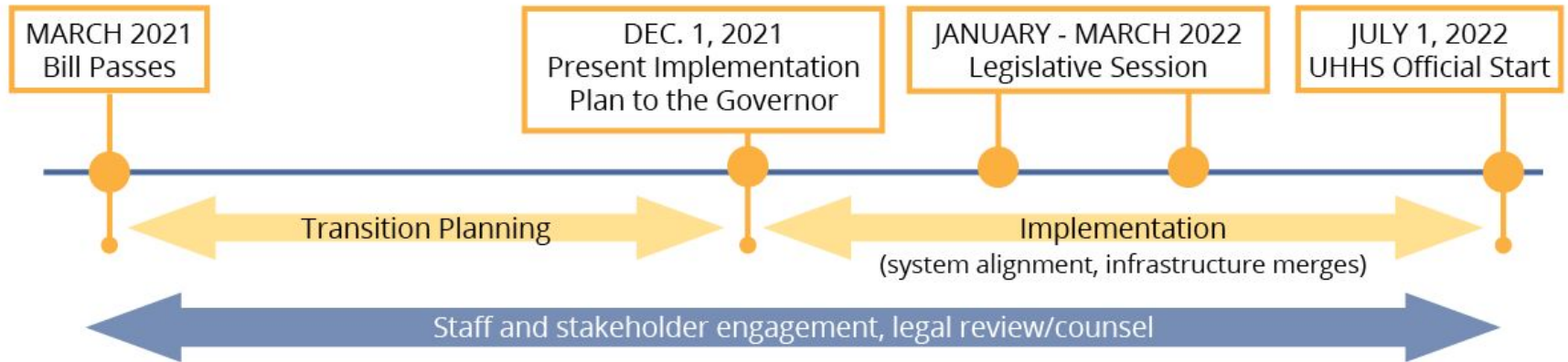
*As proposed in the 2021 legislative session.
If adopted, planning and transition
would be completed by July 1, 2022.*



GOALS FOR REALIGNMENT

- More **efficiently and effectively manage health and human services programs** that are the responsibility of the state;
 - Align **health and human services policy** for the state; and
 - **Promote health and the quality of life** for individuals accessing services in the health and human services field.
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TIME TO PLAN



ALIGN COMPLEMENTARY PRIORITIES



HARNESS PROGRAM SYNERGIES

PROGRAM/SERVICE AREAS	DHS	UDOH
Physical Health	✓	✓
Behavioral Health	✓	✓
Prevention & Education	✓	✓
Family Services	✓	✓
Licensing & Facilities	✓	✓
Medicaid Payment	✓	✓

ALIGN CUSTOMER EXPERIENCES

Baby Watch Early Intervention - DOH

Healthy Relationships - DOH

Child Support (ORS) - DHS

Child Care - DWS

Medicaid - DOH/DWS/DHS

DCFS - DHS

WIC - DOH

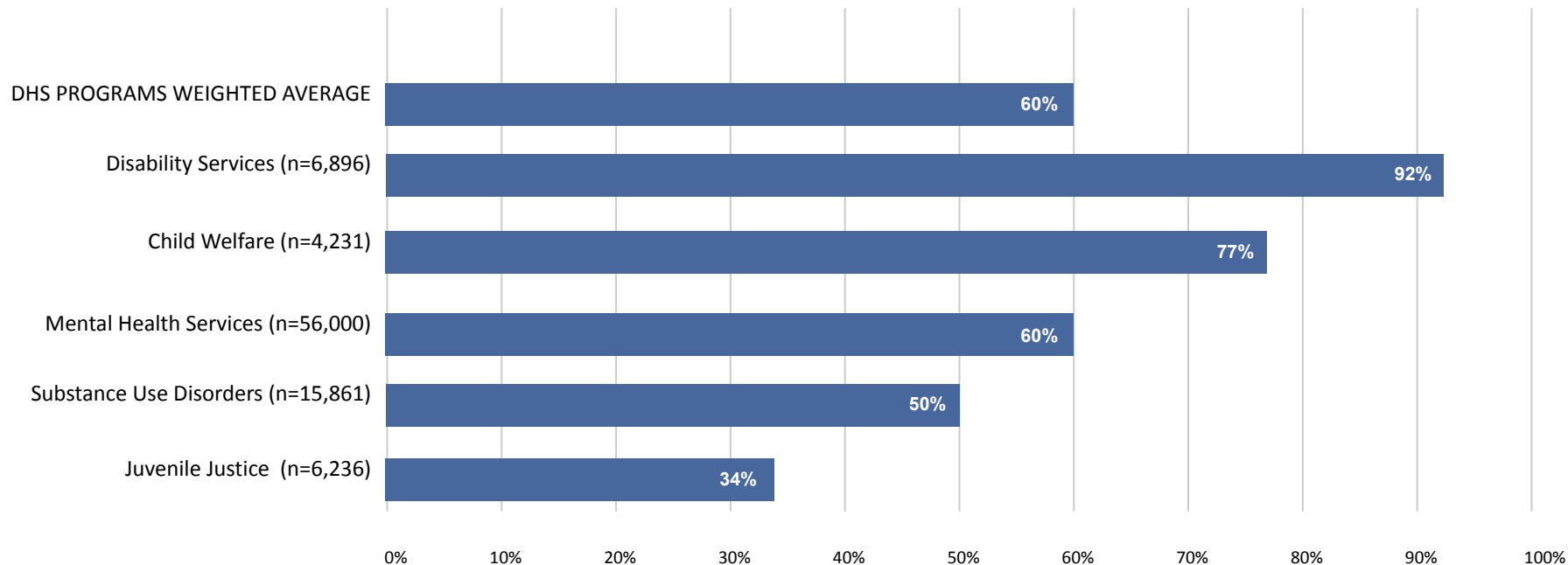
Substance Use - DHS/DOH

Mental Health - DHS/DOH

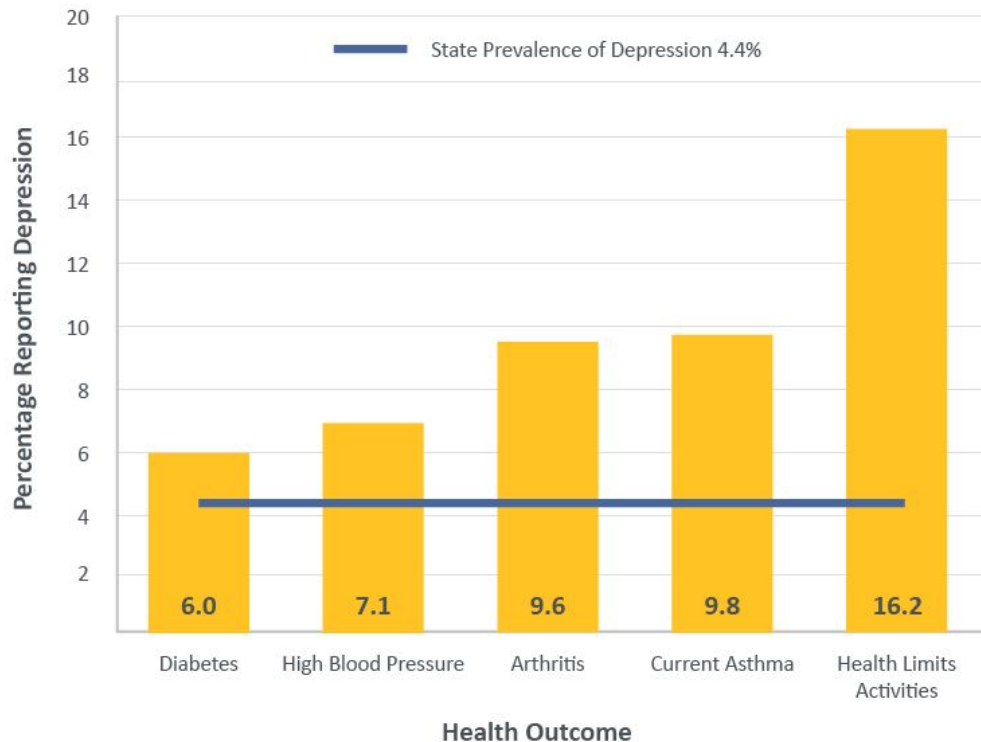
SNAP - DWS



60% OF DHS DIRECT CLIENTS USE DOH MEDICAID-PAID SERVICES

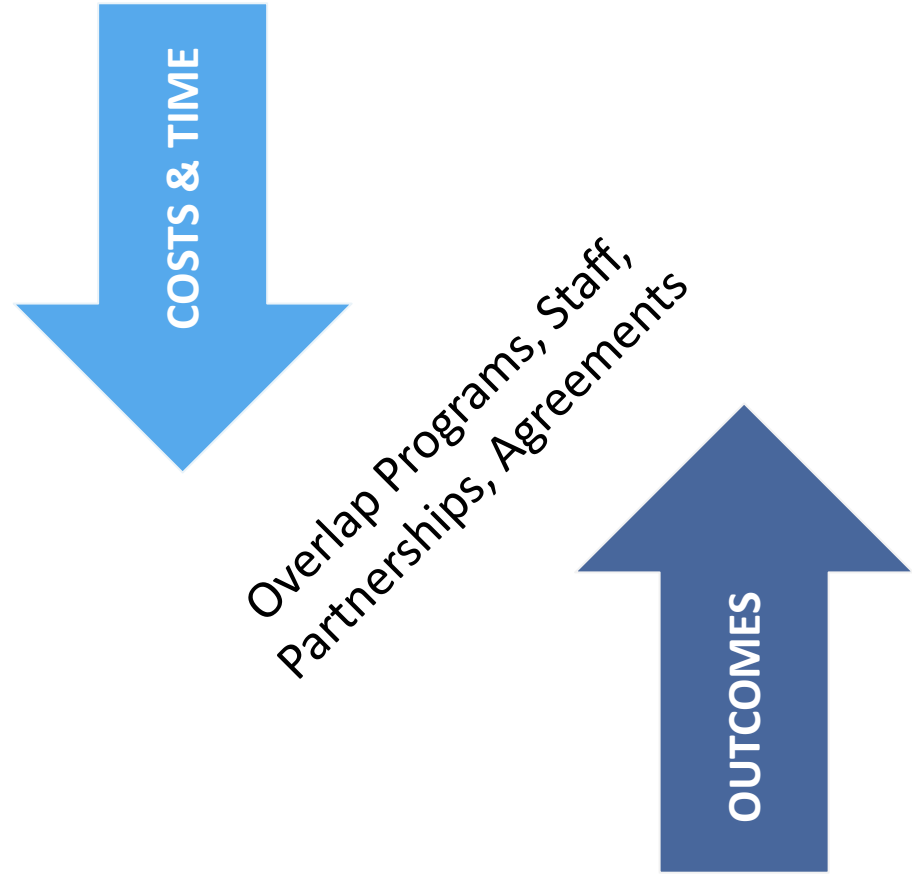


Current Major Depression and Health Outcomes



ADDRESS PHYSICAL
AND BEHAVIORAL
HEALTH
CO-OCCURRENCE

LEVERAGE PARTNERSHIPS



ALIGN DATA AND TECHNOLOGY SYSTEMS

250+

Information management systems actively used
~90 IT contracts


COORDINATE HEALTH & HUMAN SERVICES POLICY



Mental health
coverage



Healthy
environments in
treatment settings



Joint Settlement
Agreement provisions

UTAH DEPARTMENT OF HEALTH & HUMAN SERVICES

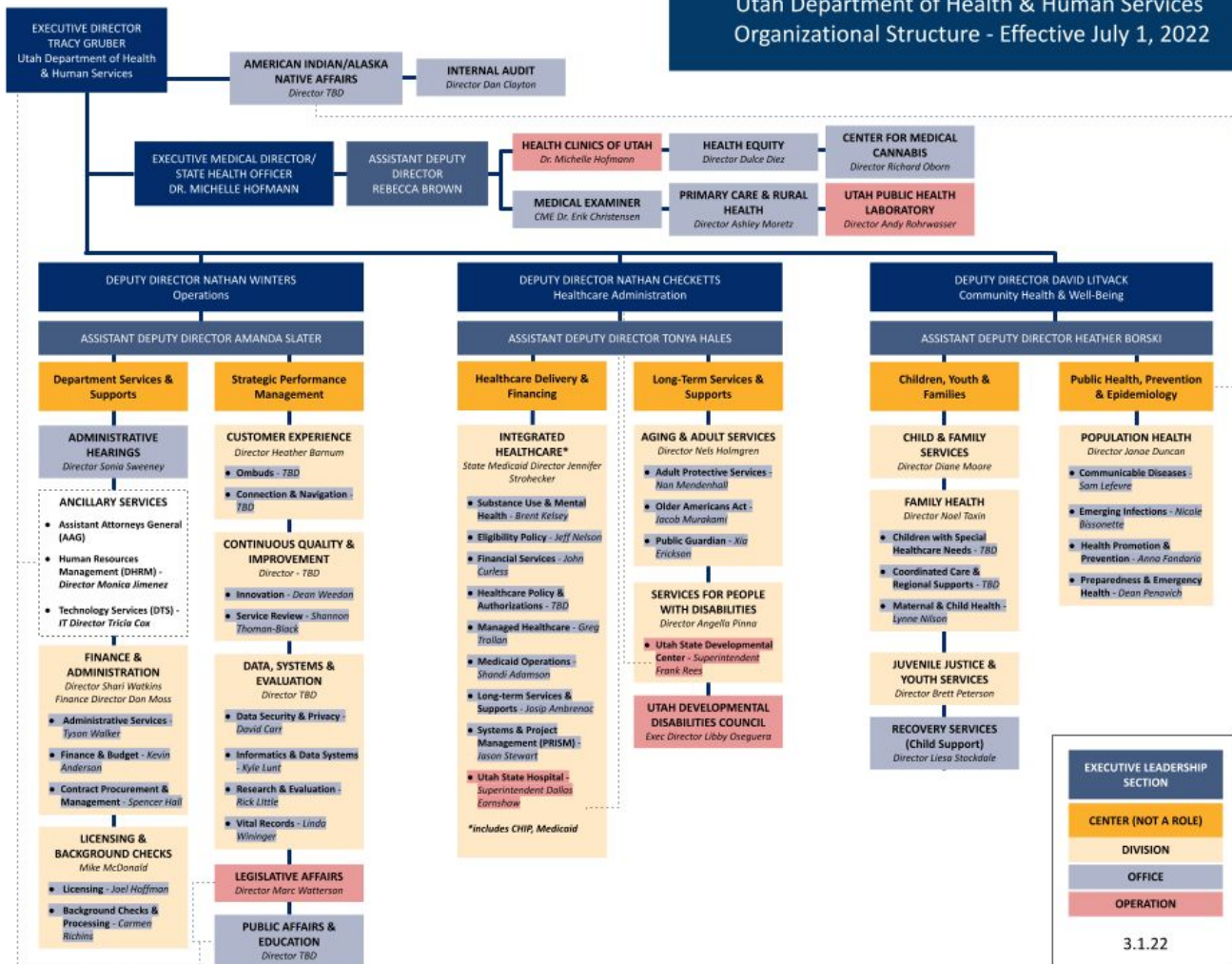
Problem Statement:

The current health and human services model and accompanying policies have led to a fragmented system of services creating unnecessary barriers and challenges to accessing care for those most in need. These systemic challenges contribute to inequities in health outcomes and determinants of health. A consolidated department will reduce these challenges and improve outcomes for all Utahns, particularly those within communities where disparities are greatest.

Vision:

The Department of Health and Human Services will advocate for, support, and serve all individuals and communities in Utah. We will ensure all Utahns have fair and equitable opportunities to live safe and healthy lives. We will achieve this through effective policy and a seamless system of services and programs.

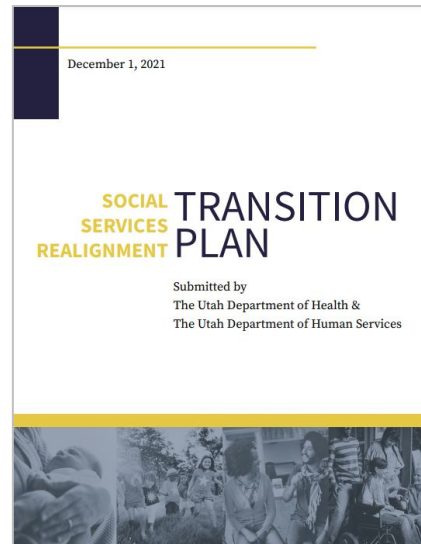
ORGANIZATIONAL STRUCTURE



TRANSITION PLAN

Delivered December 1,
2021

Progress updates published
twice monthly on
hhsplan.utah.gov



NEXT STEPS

FOLLOW PROGRESS UPDATES 2X MONTH [HHSPLAN.UTAH.GOV](https://hhsplan.utah.gov)



*Finance &
Budget*



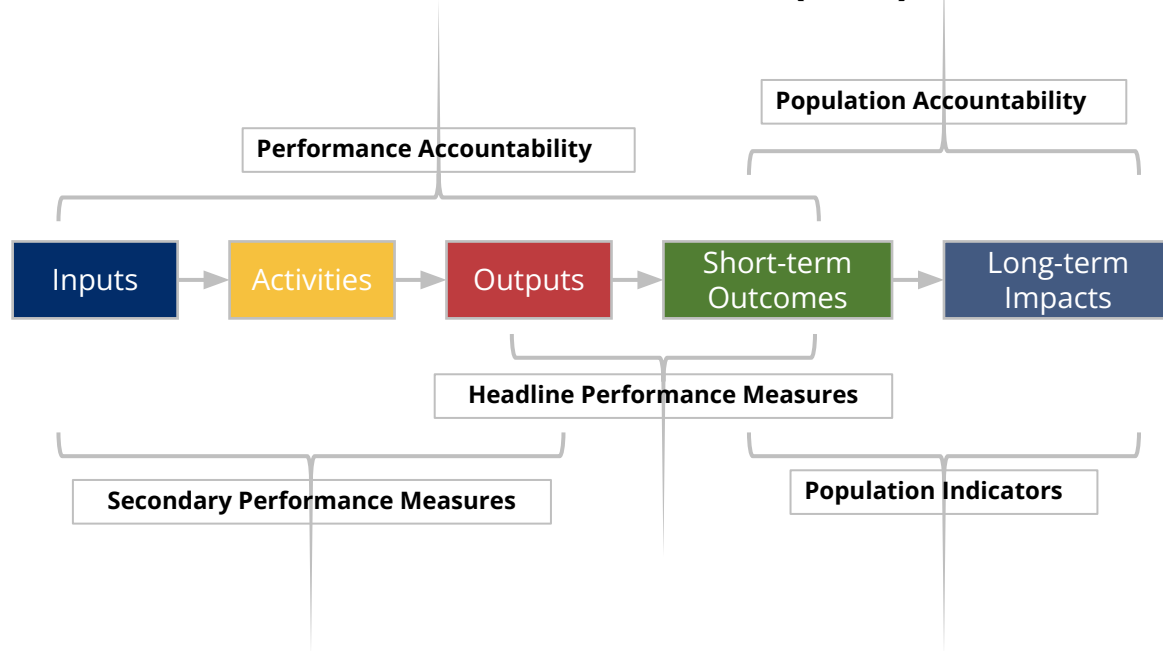
*Policies,
Culture &
Branding*



*Staffing,
facilities*

DHHS PERFORMANCE MEASURES

RESULTS-BASED ACCOUNTABILITY (RBA) METHOD



Proposed Outcome Areas:

Health Equity
Access to Services and Programs
Safe and Supportive Environments
Health Outcomes

Proposed Supplemental Areas:

Fiscal/Administrative Operations

TRACKING EFFICIENCIES

Costs

Monitor direct costs
of consolidation

Projected direct costs

Programmatic

Combining programs

Combining teams

Optimizing IT

Reducing building
costs

Operational

List noteworthy
efficiencies

Merging of contracts,
agreements and MOUs

Increasing operational
efficiencies through
combining functions

“Transformation is a process, not an event.”

- John P. Kotter
